

Bill audits are powerful tools for data validation, examining utility bill data for accuracy and unusual patterns of use or cost.

Audits flag bills for manual review and indicate there may be a problem.

All bills are audited as they are entered into EnergyCAP.

You can disable audits on specific accounts.

Three categories of bill audits.

- Bill entry focused on the basic elements of the bill.
- Imported bills run specifically for imported bills.
- Outlier audits use the same logic at Report-13 and help you identify abnormal bills using bill history along with past and current weather data.

How to view and manage flagged bills.

- Bill lists
- Flags tab
- Dashboard widgets
- Report 27

Session Survey

