### CATALYST



# Entering Bill Data: Hands-On Practice with Sample Bills



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Ask them in **Sched chat** on the app!



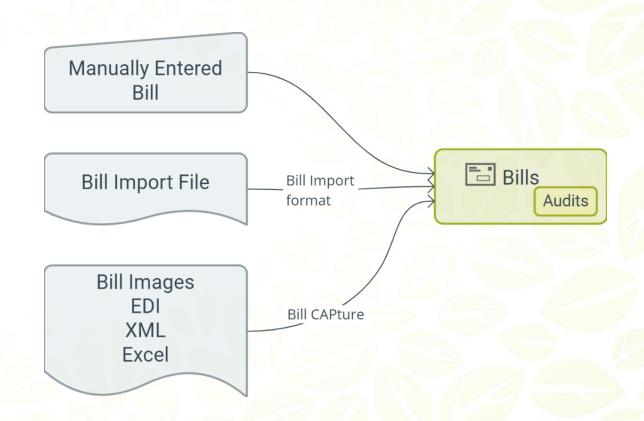
How utility bill data is entered into Utility Management

- What a bill looks like in Utility Management
- Manual bill entry
- Bill import
- Bill CAPture
- Wrap-up: Q&A

#### Ways to enter utility bill data

You can enter utility bill data in a variety of ways.

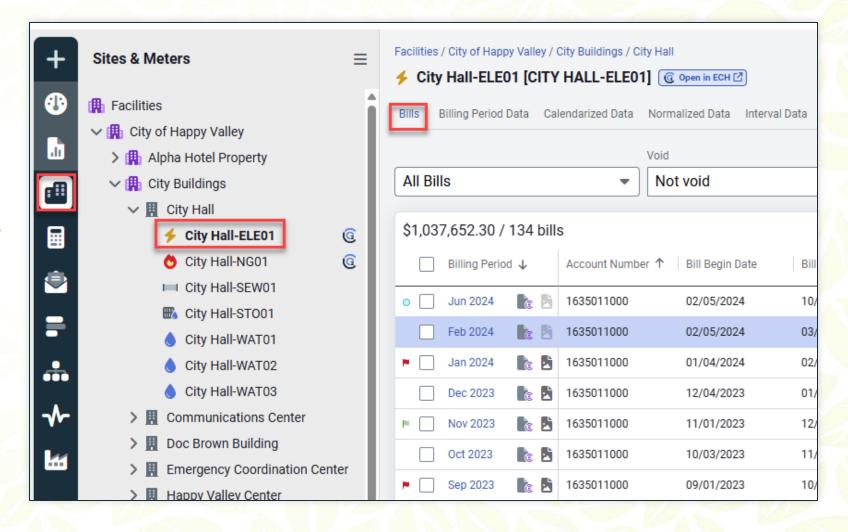
- Enter manually one by one.
- With a bill import file.
- Subscribe to our Bill CAPture service.



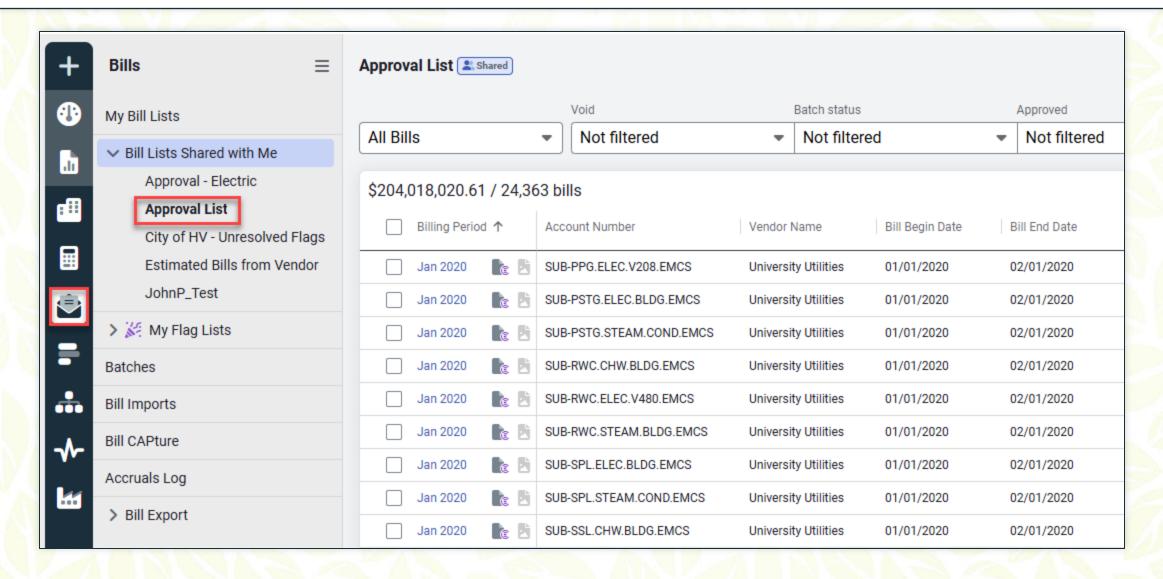
#### Where can you find a bill?

# You can find a bill multiple ways:

- Go to the Sites & Meters Module, click on a meter, and click on the Bills tab
- Go to the Accounts Module, click on an account, and click on the Bills tab
- Go to the Bills Module



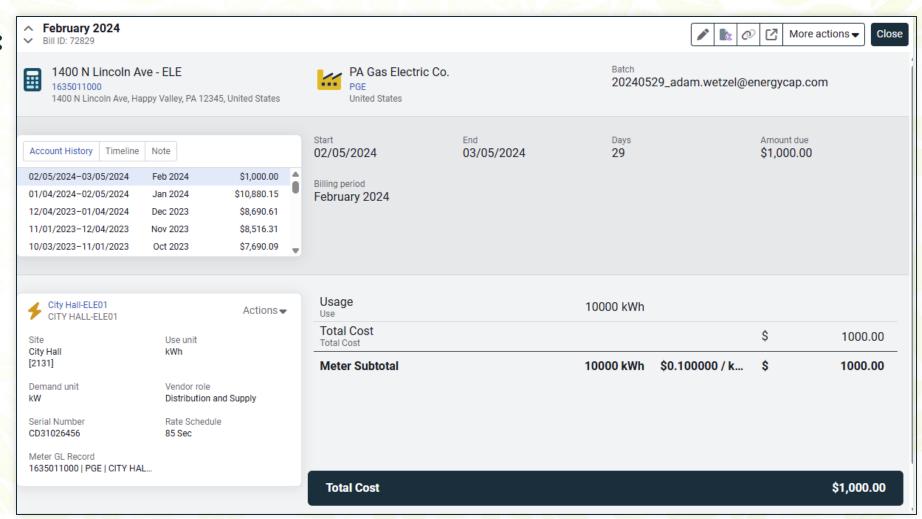
#### Where can you find a bill?



#### What does a bill look like in EUM?

#### Review a bill in EUM:

- Manual bill entry or bill import example
- Bill CAPture example
- Bill headers
- Meter level charges
- Account level charges
- Informational line items



#### Pop quiz!

What are **three** ways to get bills into EUM?

- 1. Manual/hand key
  - 2. Bill import
  - 3. Bill CAPture

Which bill entry option automatically gives you a scanned bill image? **Bill CAPture** 

What do blue line items mean on a bill?

Informational line items

#### **Manual bill entry**

There are many places you can start to manually enter a bill:

- 1. While viewing a bill list.
- 2. With the Create button.
- 3. On the meter or account (no need to search!)



#### **Manual bill entry**

#### Hands-on exercise

- 1. Two sample bills Xcel Energy & Denver Water (check your email)
- 2. Choose a method to manually enter a new bill (Create Button, Bill List, Account, or Meter)
- 3. If using the Create Button or Bill List, search for the account.
- 4. If you don't have an open batch you are prompted to open one or pick a pending batch.
- 5. Enter required bill header information.
- 6. Enter bill details.
- 7. Save.

#### Pop quiz!

Where is one place you can go to initiate entering a new bill?

- On the account or meter
- From the Create button
  - In a bill list

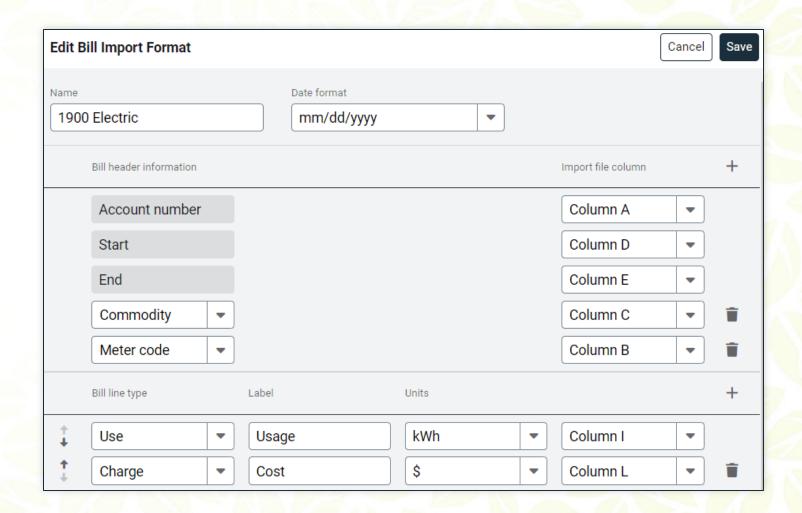
How do you edit a bill?

When viewing a bill, click on the pencil icon in the top right corner.

#### **Bill import**

# With bill import, you can import multiple bills at one time.

- Create your own format that matches your file and use it each month.
- The file format requires specific column headers to import data.



#### **Bill import steps**

- 1. Create the bill import format.
- 2. Import your file.
  - \*Remember to prepare your file following the criteria in the Help Center.
- 3. Review the import log and check for errors.
- 4. Review any errors, fix, and upload the file. Repeat this step as needed.
- 5. Summary: Use import format if you're getting a consistent file format from your vendor each month that does not change, or if you're creating files with static formats.

#### Pop quiz!

What are the **three** mandatory bill header information fields on a bill import format?

**Account number, Start, End** 

Where do you find bill import formats?

Bills Module > Module Menu > Bill Import Formats

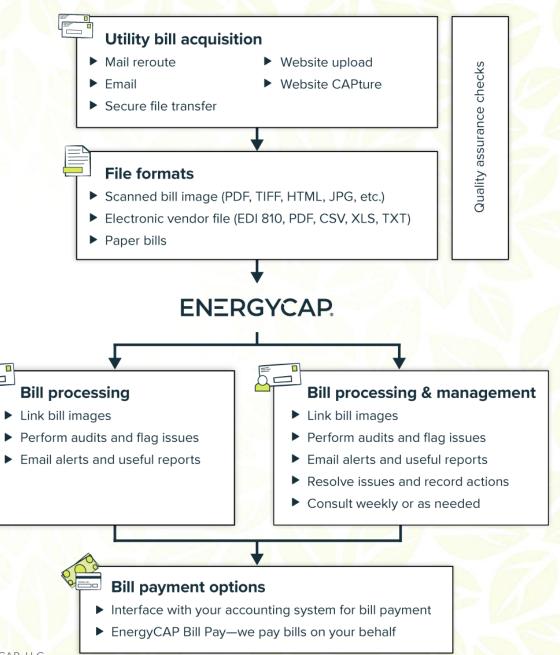
#### **Bill CAPture**

Bill CAPture is a service that manages importing your bills for you.

- You can scan the bills and upload them to Bill CAPture.
- You can redirect your bills to our processing center.
- Use spreadsheets you get from your vendor.

Bill CAPture also offers **managed services** to help your staff resolve billing and account related issues.

#### EnergyCAP Bill CAPture<sup>SM</sup> Process



#### Wrap up

Reviewed three ways to enter utility bill data

- 1. Manual / hand key
- 2. Bill import
- 3. Bill CAPture

Hands-on practice entering a bill

Reviewed setting up a bill import format



# Questions?

## CATALYST

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